



Experience

We kindly request you to complete this survey for us to better serve your esteemed company.

5 Very Good, 1 Poor

		5	4	3	2	1
Was the information given to you regarding our company suff	icient?					
How is the flexibility of our company to your requests?						
Is the technical knowledge of our personnel sufficient?						
Is our Sales Department accessible?						
How is the performance of our Sales Team?						
How is the response turnaround time of our Sales Departmen	nt?					
Does our Sales Department inform you of new products and t	technical details?					
How is the approach of our Quality Assurance Department to	your needs?					
Quality assurance team's turnaround time to the problem?						
Do our products comply with your technical specifications an	d standards?					
Are the given delivery times suitable for your requests?						
Is packaging of orders adequate?						
Are your catalog and sample needs met?						
Is there an advantage of quick production and delivery?						
Do our pricing policies meet your expectations?						
Is our sales offer format clear?						
Do you believe our company is well known in the industry?						
Did our company create convenience for you in this market?						
What is the probability that you will recommend our company	to others?					
Do you have any further comments or suggestions?						
Personal/Participant Information						
Date	Company Name					
Name/Surname	Job Title					

Sector Experience